

Globality YouGenio® World

Individual care in a globalised world





Globality YouGenio® World

Our best healthcare plan for you and your family

Your health and that of your family deserves nothing less than the best. Especially when you are living and working abroad for long periods of time. Our Globality YouGenio® World gives you ultimate peace of mind wherever you go.

Globality Health's **Globality YouGenio® World** plan gives you and your family premium health insurance with comprehensive inpatient, outpatient and dental cover, flexible underwriting and market leading global services wherever you go. Our service centres are fully conversant with the respective local health systems. They are on hand to assist you, offering the best advice and support. They also offer you direct access to medical services in the area.

With four plan levels to choose from Globality YouGenio® World gives you and your family the ultimate peace of mind. From our basic Essential plan with attractive premiums to our Top plan for those needing the most comprehensive cover, it's up to you to choose the plan that best meets your needs.

Feel safe and secure. Focus on your goals, turn your plans into reality and make the most of your new life.

Highlights:

- → Direct settlement worldwide
- → Free choice of doctor

- → Cover of pre-existing medical conditions
- → Comprehensive inpatient, outpatient and dental insurance cover available
- → Regional pricing to ensure your premiums are relative to local treatment costs and stay stable in the future
- → No minimum or maximum age restrictions
- → Guaranteed renewability
- → Within a family group, any combination of plan levels and options is available
- Direct access to service centres and healthcare providers in your region
- → Contract documents available in five languages (German, English, French, Spanish and Dutch)
- → Reimbursement in 150 currencies; contractual currency in EUR, USD and GBP
- → Up to five deductible options

Globality YouGenio**World Individual and flexible cover

Globality YouGenio® World comes in four plan levels: Essential, Classic, Plus and Top

Essential

Our attractively priced entry plan covers inpatient medical treatment and medical assistance - a unique offer, available with Globality Health.

services. A range of deductible options allows you the possibility to adapt the rates to your personal needs.

Classic

In addition to inpatient cover, the Classic plan offers additional cover for outpatient medical treatment and medical assistance at an attractive rate.

Plus and Top

Globality YouGenio® World Plus and Top include both outpatient and inpatient treatments, in addition to attractive coverage of dental treatments and comprehensive assistance



My Globality

Our online services are available 24 hours a day

All insured persons have direct access to our online services for even greater convenience and service. A personal login means that insured persons can access documents securely at any time.



My Globality includes access to the following online services:

- → Eclaims access and follow up with claims online
- → View and download contract documents
- → Provider search find medical services worldwide, including comprehensive information and contact details
- → Digital doctor
- → Country information for expats risk profile, useful tips, further information
- → All services can be accessed via our app

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Globality YouGenio® World

Four plan levels - optimal care

The four plan levels of Globality YouGenio® World Essential, Classic, Plus and Top differ in regards to the type and amount of benefits agreed. The following table of benefits is an extract of the complete scope of benefits and services. All amounts apply per person per insurance year unless we say otherwise.

Please refer to the General Conditions of Insurance (GCI) for detailed information.

Benefits	Essential	Classic	Plus	Тор
Annual overall limit				
	€ 2 million \$ 2.6 million £ 1.68 million	€ 3 million \$ 3.9 million £ 2.52 million	€ 5 million \$ 6.5 million £ 4.2 million	€ 7.5 million \$ 9.75 million £ 6.3 million
Inpatient treatment				
Accommodation in a private or a semi-private room	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Hospital charges, consultations and diagnostics	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Drugs and dressings	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Physiotherapy, including massages	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Therapies, i.e. ergotherapy	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Therapeutic aids and appliances	\bigcirc	\oslash	\bigcirc	\bigcirc
	as a life-saving measure	as a life-saving measure	as a life-saving measure	
Maternity care and childbirth, services of a midwife or obstetric nurse in the hospital	\times	\times	\bigcirc	\bigcirc
			up to € 5,000 / \$ 6,500 / £ 4,200	up to € 20,000 / \$ 26,000 / £ 16,800
Complications of pregnancy and childbirth	×	×	\bigcirc	\bigcirc
Congenital conditions	\bigcirc	\bigcirc	\bigcirc	\bigcirc
	up to € 150,000 / \$ 195,000 / £ 126,000 per lifetime	up to € 150,000 / \$ 195,000 / £ 126,000 per lifetime	up to € 150,000 / \$ 195,000 / £ 126,000 per lifetime	up to € 150,000 / \$ 195,000 / £ 126,000 per lifetime
Cancer treatment	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Dialysis	X	\bigcirc	\bigcirc	\bigcirc
		up to € 2 million / \$ 2.6 million / £ 1.68 million per lifetime	up to € 2 million / \$ 2.6 million / £ 1.68 million per lifetime	up to € 2 million / \$ 2.6 million / £ 1.68 million per lifetime
Bone marrow and organ transplants (donor and receiver)	\bigcirc	\bigcirc	\bigcirc	\bigcirc
	up to € 100,000 / \$ 130,000 / £ 84,000 per lifetime	up to € 150,000 / \$ 195,000 / £ 126,000 per lifetime	up to € 200,000 / \$ 260,000 / £ 168,000 per lifetime	
Psychiatric treatment	×	X	\bigcirc	\bigcirc
			up to 20 days	up to 40 days
Parent accommodation during inpatient treatment of a minor child	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Nursing care at home and domestic help, instead of a hospital stay	×	\bigcirc	\bigcirc	\bigcirc
		up to 30 days	up to 60 days	up to 90 days

Inpatient treatment (cont.) Substitute hospital cash plan benefit E 50 / 5 6 per Inpatient follow-up rehabilitation Transport to the nearest suitable hospital for initial treatment following an accident or an emergency Return to country of residence after repatriation Outpatient treatment Maximum outpatient limit Consultations and diagnostics, i.e. radiology Critical illness, following inpatient treatment Up to a complication in a complete state of a midwife or obstetric nurse Complications of pregnancy and childbirth Acupuncture, homeopathy, osteopathy, chiropractic and traditional Chinese medicine Psychiatric treatment	5 / £ 42	per day	per day up to 28 days up to € 1,500 / \$ 1,950 / £ 1,260 up to € 500 / \$ 650 / £ 420 up to € 5,000 /
Inpatient follow-up rehabilitation Transport to the nearest suitable hospital for initial treatment following an accident or an emergency Return to country of residence after repatriation Outpatient treatment Maximum outpatient limit Consultations and diagnostics, i.e. radiology Critical illness, following inpatient treatment Up to a concent treatment Health checks Maternity care and childbirth, services of a midwife or obstetric nurse Complications of pregnancy and childbirth Acupuncture, homeopathy, osteopathy, chiropractic and traditional Chinese medicine	5 / £ 42	per day per day per	per day up to 28 days up to € 1,500 / \$ 1,950 / £ 1,260 up to € 500 / \$ 650 / £ 420 up to € 5,000 /
Inpatient follow-up rehabilitation Transport to the nearest suitable hospital for initial treatment following an accident or an emergency Return to country of residence after repatriation Outpatient treatment Maximum outpatient limit Consultations and diagnostics, i.e. radiology Critical illness, following inpatient treatment Up to a collimit of € \$3,900 / Cancer treatment Health checks Maternity care and childbirth, services of a midwife or obstetric nurse Complications of pregnancy and childbirth Acupuncture, homeopathy, osteopathy, chiropractic and traditional Chinese medicine	day per day I days up to 21 da	per day per day per	per day up to 28 days up to € 1,500 / \$ 1,950 / £ 1,260 up to € 500 / \$ 650 / £ 420 up to € 5,000 /
Inpatient follow-up rehabilitation Transport to the nearest suitable hospital for initial treatment following an accident or an emergency Return to country of residence after repatriation Outpatient treatment Maximum outpatient limit Consultations and diagnostics, i.e. radiology Critical illness, following inpatient treatment Up to a complication in the service of a midwife or obstetric nurse Complications of pregnancy and childbirth Acupuncture, homeopathy, osteopathy, chiropractic and traditional Chinese medicine	€ 7,500 / \$ 9,750 / £ 6, max. outpatien applies max. outpatien applies max. outpatien applies max. outpatien applies max. outpatien applies	lays up to 28 days up to € 1,500 / \$ 1,950 / £ 1,260 /	up to 28 days Up to € 1,500 / \$ 1,950 / £ 1,260 Up to € 500 / \$ 650 / £ 420 Up to € 5,000 /
Transport to the nearest suitable hospital for initial treatment following an accident or an emergency Return to country of residence after repatriation Outpatient treatment Maximum outpatient limit Consultations and diagnostics, i.e. radiology Critical illness, following inpatient treatment up to a cc limit of € \$ 3,900 / Cancer treatment Health checks Maternity care and childbirth, services of a midwife or obstetric nurse Complications of pregnancy and childbirth Acupuncture, homeopathy, osteopathy, chiropractic and traditional Chinese medicine	€ 7,500 / \$ 9,750 / £ 6,	up to € 1,500 / \$ 1,950 / £ 1,260 / \$ 19,500 / £ 12,600 / int limit max. outpatient limit applies max. outpatient limit applies up to € 250 / \$ 325 / £ 210* up to € 3,000 /	up to € 1,500 / \$ 1,950 / £ 1,260
Treatment following an accident or an emergency Return to country of residence after repatriation Outpatient treatment Maximum outpatient limit Consultations and diagnostics, i.e. radiology Critical illness, following inpatient treatment up to a ce limit of e \$ 3,900 / \$ 2.00	\$ 9,750 / £ 6, max. outpatien applies max. outpatien applies pombined 3,000 / £ 2,520	\$ 1,950 / £ 1,260 /	\$ 1,950 / £ 1,260 O iit U up to € 500 / \$ 650 / £ 420 up to € 5,000 /
Outpatient treatment Maximum outpatient limit Consultations and diagnostics, i.e. radiology Critical illness, following inpatient treatment up to a cc limit of € \$ 3,900 / Cancer treatment Health checks Maternity care and childbirth, services of a midwife or obstetric nurse Complications of pregnancy and childbirth Acupuncture, homeopathy, osteopathy, chiropractic and traditional Chinese medicine	\$ 9,750 / £ 6, max. outpatien applies max. outpatien applies pombined 3,000 / £ 2,520	\$ 1,950 / £ 1,260 /	\$ 1,950 / £ 1,260 O iit O up to € 500 / \$ 420 up to € 5,000 /
Maximum outpatient limit Consultations and diagnostics, i.e. radiology Critical illness, following inpatient treatment up to a cc limit of € \$ 3,900 / Cancer treatment Health checks Maternity care and childbirth, services of a midwife or obstetric nurse Complications of pregnancy and childbirth Acupuncture, homeopathy, osteopathy, chiropractic and traditional Chinese medicine	\$ 9,750 / £ 6, max. outpatien applies max. outpatien applies pombined 3,000 / £ 2,520	\$ 1,950 / £ 1,260 /	\$ 1,950 / £ 1,260 O iit O up to € 500 / \$ 420 up to € 5,000 /
Maximum outpatient limit Consultations and diagnostics, i.e. radiology Critical illness, following inpatient treatment up to a cc limit of € \$ 3,900 / Cancer treatment Health checks Maternity care and childbirth, services of a midwife or obstetric nurse Complications of pregnancy and childbirth Acupuncture, homeopathy, osteopathy, chiropractic and traditional Chinese medicine	\$ 9,750 / £ 6, max. outpatien applies max. outpatien applies pombined 3,000 / £ 2,520	/ € 15,000 / 5,300 \$ 19,500 / £ 12,600 Int limit max. outpatient limit applies Int limit max. outpatient limit applies Up to € 250 / \$ 325 / £ 210* Up to € 3,000 /	it
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up to a cc limit of € \$ 3,900 / Cancer treatment Health checks Maternity care and childbirth, services of a midwife or obstetric nurse Complications of pregnancy and childbirth Acupuncture, homeopathy, osteopathy, chiropractic and traditional Chinese medicine	applies max. outpatien applies f 2,520	applies max. outpatient lim applies up to € 250 / \$325 / £ 210* up to € 3,000 /	up to € 5,000 / up to € 5,000 /
up to a cc limit of € \$ 3,900 / Cancer treatment Health checks Maternity care and childbirth, services of a midwife or obstetric nurse Complications of pregnancy and childbirth Acupuncture, homeopathy, osteopathy, chiropractic and traditional Chinese medicine	max. outpatien applies £ 2,520	applies Up to € 250 / \$ 325 / £ 210* Up to € 3,000 /	Up to € 5,000 / up to € 5,000 / up to € 5,000 /
Cancer treatment Health checks Maternity care and childbirth, services of a midwife or obstetric nurse Complications of pregnancy and childbirth Acupuncture, homeopathy, osteopathy, chiropractic and traditional Chinese medicine	3,000 / applies £ 2,520	applies Up to € 250 / \$ 325 / £ 210* Up to € 3,000 /	Up to € 5,000 / up to € 5,000 /
Health checks Maternity care and childbirth, services of a midwife or obstetric nurse Complications of pregnancy and childbirth Acupuncture, homeopathy, osteopathy, chiropractic and traditional Chinese medicine	X X	\$ 325 / £ 210* Up to € 3,000 /	\$ 650 / £ 420 Up to € 5,000 /
Maternity care and childbirth, services of a midwife or obstetric nurse Complications of pregnancy and childbirth Acupuncture, homeopathy, osteopathy, chiropractic and traditional Chinese medicine		\$ 325 / £ 210* Up to € 3,000 /	\$ 650 / £ 420 Up to € 5,000 /
Complications of pregnancy and childbirth Acupuncture, homeopathy, osteopathy, chiropractic and traditional Chinese medicine		\$ 325 / £ 210* Up to € 3,000 /	\$ 650 / £ 420 Up to € 5,000 /
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Complications of pregnancy and childbirth Acupuncture, homeopathy, osteopathy, chiropractic and traditional Chinese medicine	(×		
Acupuncture, homeopathy, osteopathy, chiropractic and traditional Chinese medicine	X	\$ 3,900 / £ 2,520*	\$ 6,500 / £ 4,200
Acupuncture, homeopathy, osteopathy, chiropractic and traditional Chinese medicine			(./)
and traditional Chinese medicine		up to € 3,000 / \$ 3,900 / £ 2,520*	
		(2)	\bigcirc
Psychiatric treatment	up to € 1,00		up to € 5,000 /
/	\$ 1,300 / £ 8	840* \$ 3,250 / £ 2,100*	\$ 6,500 / £ 4,200
	up to € 1,00	00 / up to € 5,000 /	\bigcirc
	\$ 1,300 / £ 8		
Inpatient psychotherapy	X	\bigcirc	\bigotimes
Drugs and drossings		up to 10 sessions*	up to 20 sessions
Drugs and dressings	$\langle \rangle$	\bigcirc	\bigcirc
	max. outpatien applies		iit
Over-the-counter drugs (OTC)		\bigcirc	\bigcirc
	up to € 50 \$ 65 / £ 42		up to € 100 / \$ 130 / £ 84
Physiotherapy, including massages	\$ 65 / £ 42	3 37,30 / £ 03*	Ş 130 / E 84
	up to 15 sessi	sions* up to 20 sessions*	
Therapies, i.e. ergotherapy	X		$\langle \rangle$
		up to 10 sessions*	
Therapeutic aids and appliances			\bigcirc
	(*)	(*)	

* Max. outpatient limit applies

× not covered

covered/paid in full

Benefits	Essential	Classic	Plus	Тор
Outpatient treatment (cont.)				
Vaccinations and immunization	×	×	up to € 250 /	\bigcirc
Vision aids, including an eye test	X	X	\$ 325 / £ 210* up to € 150 /	up to € 250 /
Transport to the nearest suitable doctor or hospital for initial treatment following an accident or an emergency	\oslash	\bigcirc	\$ 195 / £ 126*	\$ 325 / £ 210
Infertility treatment	×	×	50 %* up to € 2,000 / \$ 2,600 / £ 1,680 for each insured couple, per lifetime	50 % up to € 10,000 / \$ 13,000 / £ 8,400 for each insured couple, per lifetime
Dental treatment Basic dental services				
Two check-ups or exams per insurance year	X	X	\bigcirc	\bigcirc
X-rays, scale-and-polish cleaning	×	×	\bigcirc	\bigcirc
Surgery, extractions, simple fillings, root-canal treatment	×	pain relief only	\otimes	\bigcirc
Night guard	X	×	\bigcirc	\bigcirc
Accidental dental treatment	×	\bigcirc	\bigcirc	\bigcirc
Major dental services	X	X	Reimbursement for the following benefits up to € 2.000 / \$ 2.600 / £ 1.680	Reimbursement for the following benefits up to € 5,000 / \$ 6,500 / £ 4,200
Dentures (i.e. prostheses, bridges and crowns, inlays)	×	×	\bigcirc	\bigcirc
Implants	×	×	up to four implants per jaw and the dentures to be secured to these implants	up to four implants per jaw and the dentures to be secured to these implants
Orthodontic treatment, dental laboratory work and materials	X	×	\bigcirc	\bigcirc
Medical assistance				
Medical evacuation and repatriation	\bigcirc	\bigcirc	\bigcirc	\bigcirc
Return of mortal remains	up to € 2,500 / \$ 3,250 / £ 2,100	up to € 5,000 / \$ 6,500 / £ 4,200	up to € 7,500 / \$ 9,750 / £ 6,300	up to € 10,000 / \$ 13,000 / £ 8,400
Additional assistance	y 3,230 / 1 2,100	-	7 5,7 50 / E 0,300	Q 13,000 / E 0,400
Compassionate family visit	×	×	up to € 1,500 /	up to € 3,000 /
Delayed return trip	X	X	\$ 1,950 / £ 1,260 up to € 2,000 / \$ 2,600 / £ 1,680	\$3,900 / £2,520 up to €2,000 / \$2,600 / £1,680
Getting hold of and shipping vital medication	×	X	\bigcirc	\bigcirc
Getting hold of and shipping vital medication	X	X	\bigcirc	\bigcirc

^{*} Max. outpatient limit applies \times not covered \bigcirc covered/paid in full

Globality Health

The right partner at your side – worldwide

With health insurance from Globality YouGenio® World, you and your family are in good hands anywhere in the world and at all times. Our service centres on the ground are your reliable contacts. They speak with doctors and hospitals directly and take over the monitoring of treatment – even when the unforeseen happens.

Our aim is to give you and your family immediate access to high-quality medical services, wherever you are in the world. With Globality Health's service and assistance network of competent and experienced partners on the ground, we offer our customers individual support worldwide as well as comprehensive, competent consultation for any situation.

Globality Health's service centres provide round-the-clock service in several languages. As they are familiar with the local health systems, regional structures and peculiarities, they can recommend medical providers, doctors and hospitals which ensure our standards are met. Furthermore, our service centres make appointments or take care of acquiring any necessary medication.

With the support of our service centres, we can offer consistent and seamless services across the globe in accordance with Globality Health's high-quality criteria. Should you move from one region to another, your service centre may change – yet the service and assurance you enjoy from your Globality Health insurance remains the same wherever you go.



Your advantages:

- → Worldwide assistance and international experience
- → Local experts, on the ground available to help you 24 hours a day, 365 days a year
- → Direct settlement with medical providers
- → Complete medical evacuation should the necessary facilities not be available locally
- → Worldwide shipment of vital medication

Globality YouGenio* World 7





Get in touch with us

Call our experienced consultants for detailed offers and to discuss your scheme. Your personal expert will guide you through our benefits and reimbursement process, as well as the services making stays abroad easier.

Lines are open

Monday to Friday: 8am to 5pm (CET)

Phone +352 270 444 22 01

Or contact us anytime at: contact@globality-health.com

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