

Product Development Process

- Development of new products
- Maintenance of existing products
- Enhancement of existing products

Stage	Activities	Responsibilities	Sign-off
Stage 1: Market Analysis	<ul style="list-style-type: none"> • Permanent product monitoring and controlling • Soliciting product ideas on an on-going basis • Preliminary Market Assessment • Analysis of Risk strategy/appetite • Development of target market 	<ul style="list-style-type: none"> • Product Development • Sales/Sales Support • Legal and Compliance • Local partners • Brokers/Agents • External law firms • Risk Manager • Actuaries 	
Go/No Go?			<ul style="list-style-type: none"> • Product Development Team • Globality Product Board
Stage 2: Concept Development	<ul style="list-style-type: none"> • Preliminary operational/technical assessment • Sales strategy • Underwriting assessment • Legal evaluation • Preliminary pricing calculation • Profitability review 	<ul style="list-style-type: none"> • Product Development • IT • Policy • Claims • Legal and Compliance • Actuarial 	
Go/No Go?			<ul style="list-style-type: none"> • Product Development Team • Globality Product Board
Stage 3: Product Design & Assessment	<ul style="list-style-type: none"> • Product Design • Risk strategy and final pricing • Business Case 	<ul style="list-style-type: none"> • Product Development • Actuarial • IT • Policy • Claims • Sales/Sales support 	
Go/No Go?			<ul style="list-style-type: none"> • Product Development Team • Globality Product Board
Stage 4: Implementation	<ul style="list-style-type: none"> • IT Implementation and testing • Claims Testing • Internal Training • Sales strategy and distribution channel • Marketing concept 	<ul style="list-style-type: none"> • Product Development • Actuarial • IT • Policy • Claims • Marketing • Sales/Sales support 	
Go/No Go?			<ul style="list-style-type: none"> • Product Development Team • Globality Product Board
Stage 5: Launch	<ul style="list-style-type: none"> • Align back office • Align sales initiatives • Commercial roll out 	<ul style="list-style-type: none"> • Product Development • Actuarial • IT • Policy • Claims • Marketing • Sales/Sales support 	
Stage 6: Post Launch Review			
Go/No Go?			<ul style="list-style-type: none"> • Product Development Team • Globality Product Board